

Overview

DeleteMe's (<https://www.joindeleteme.com>) mission is to provide everyone with the power to control their digital identity. We empower individuals and organizations to reclaim their privacy by removing personal data from online sources.

If your company is a DeleteMe client and employs Okta for employee access management, you can leverage Okta to automatically provision, update, and de-provision employee accounts, ensuring a smooth and seamless experience.

This integration between Okta and DeleteMe is built around SCIM (System for Cross-domain Identity Management), an industry-standard protocol that enables organizations to manage identities across multiple tools. To learn more about how Okta works with SCIM, please [see this article](#).

The remainder of this guide is focused on setting up both DeleteMe and Okta to get SCIM working for your organization.

Features

Currently, DeleteMe supports the following SCIM capabilities:

- **Push Users.** Assigning users to your Okta DeleteMe app will provision them in our system and invite them automatically
- **Update User Attributes.** Updates to the profiles of users assigned to the Okta DeleteMe app will be propagated to DeleteMe
- **Deactivate Users.** Unassigning users from your Okta DeleteMe app will de-provision them from DeleteMe.

Other SCIM capabilities, such as the features listed below, are not covered by DeleteMe at this time.

- Push SCIM Groups (see [Leveraging Okta Groups](#) below for assigning the app to groups of users)

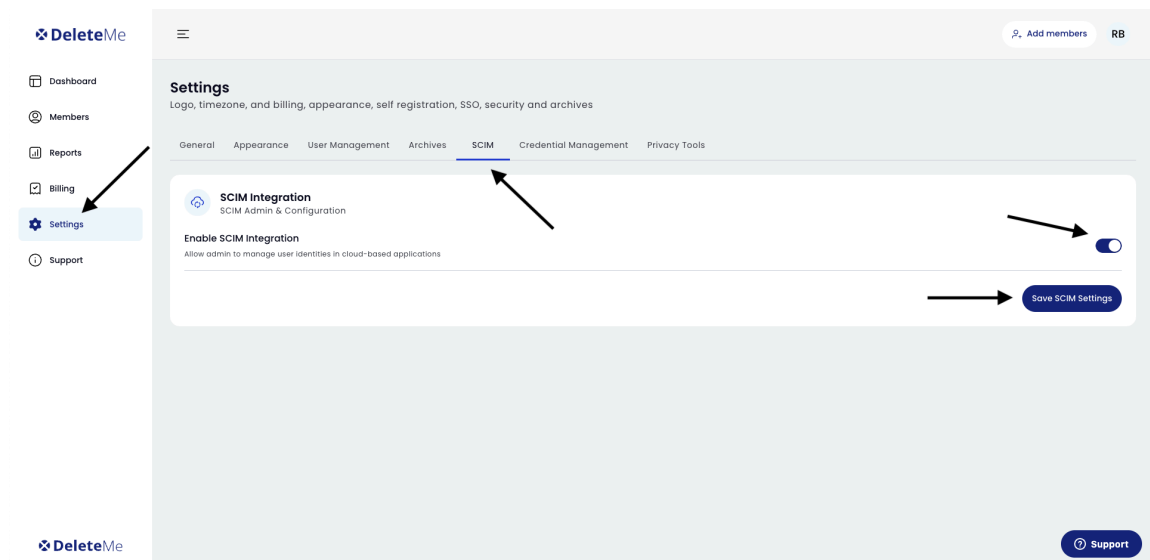
Requirements

The ability to integrate your Okta instance with DeleteMe is available upon request. Ask your Customer Success Representative if you want to enable SCIM integration between Okta and DeleteMe.

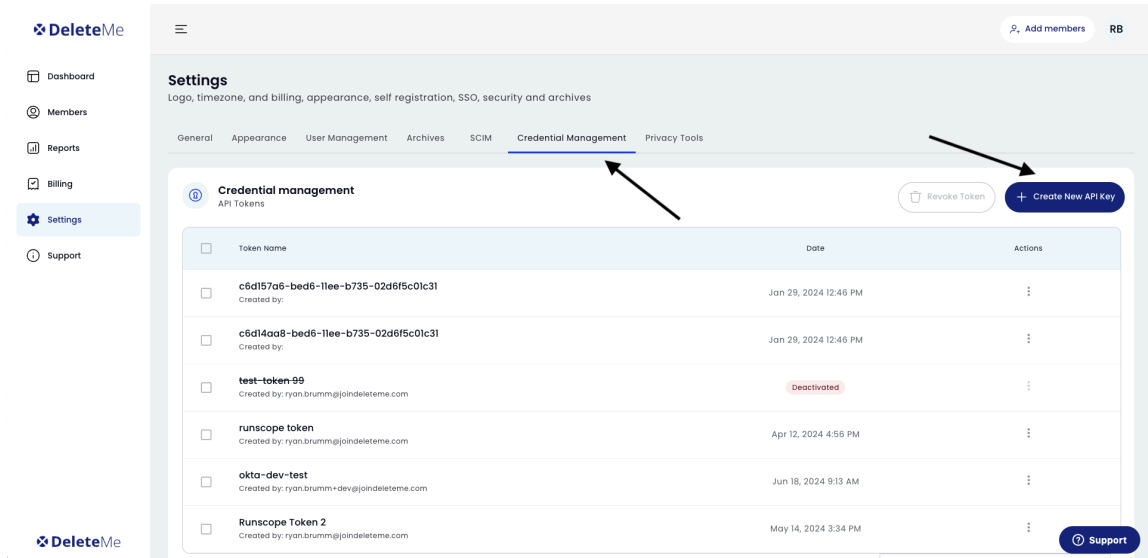
How to configure the integration

In Your DeleteMe Admin Portal

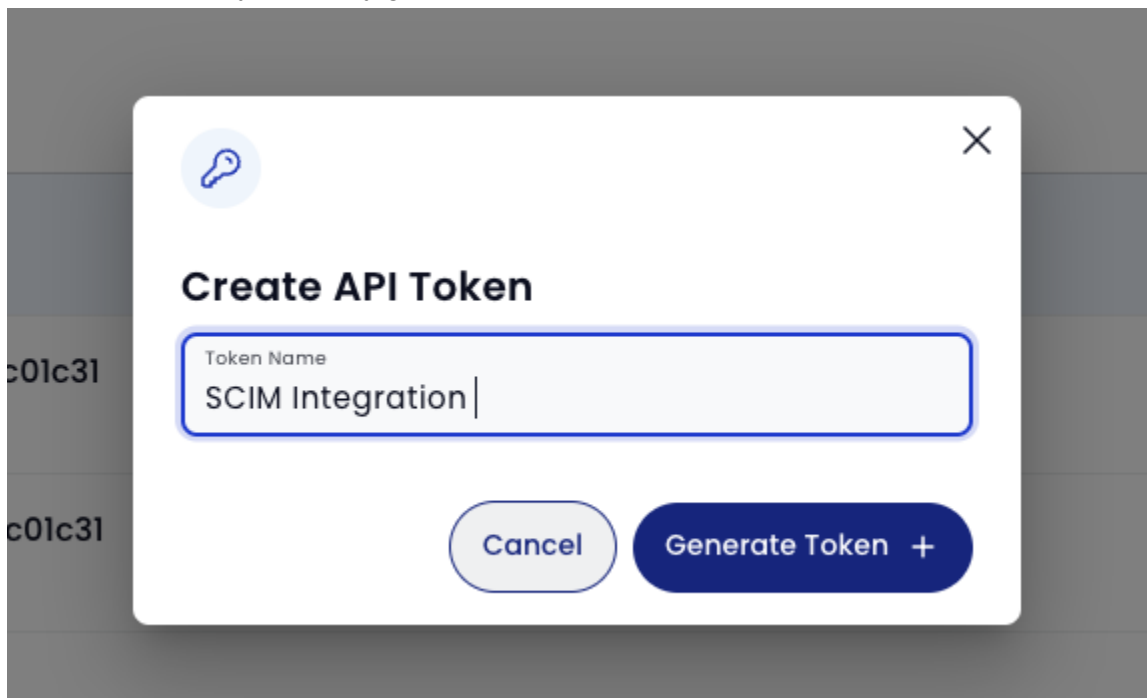
1. Reach out to your customer success representative and request access to SCIM.
2. Once your DeleteMe representative has confirmed that the SCIM Feature is enabled for your Tenant, log into your Tenant portal.
3. Using the Left Navigation Bar navigate to *Settings* > *SCIM*.
4. Click the **Enable Scim Integration** toggle.



5. Navigate to *Settings* > *Credential Management* and click **Add New Token**.



6. Enter a name for your newly generated token and click **Generate Token**.



7. Make sure to **save the generated access token to somewhere secure**. You will **NOT** be able to see the token again after this screen and it will be necessary for the configuration within Okta.

In Okta


Log in to your Okta admin portal and complete the following steps:

1. Under the “Applications” tab, click the button **Browse App Catalog** and search for the “DeleteMe” application and click **Add Integration**.

Applications > Catalog > Lifecycle Management > DeleteMe


Last updated: March 6, 2024

[+ Add Integration](#)



DeleteMe

SAML SCIM

Okta Verified 

The integration was either created by Okta or by Okta community users and then tested and verified by Okta

Use Case

[Lifecycle Management](#)


[Automation](#)

Functionality

[SAML](#)

[SCIM](#)

Support




 [business-](#)

Overview

DeleteMe is a privacy protection service that helps users eliminate their personal exposed information on the web. Okta integration allows organizations to onboard their users and manage the entire provisioning lifecycle at scale from one convenient centralized administration portal. Users get access to the plans provisioned for them via single sign-on leveraging SAML. Previous value:

2. Next under general settings > Application Visibility, “Do not display application icon to users” is checked, then click Done.
3. Next, click on the **Provisioning** tab in the application, then click **Configure API Integration**.

← Back to Applications

 **DeleteMe**
[Active](#)   [View Logs](#) [Monitor Imports](#)

[General](#) [Sign On](#) [Provisioning](#) [Import](#) [Assignments](#)

Settings

Integration



[DeleteMe: Configuration Guide](#)

Provisioning Certification: Okta Verified

This provisioning integration is partner-built by DeleteMe

Contact partner support: business-support@joindeleteme.com

Provisioning is not enabled

Enable provisioning to automate DeleteMe user account creation, deactivation, and updates.




[Configure API Integration](#)

This integration was last upgraded on Mar 6, 2024, 9:52:00 AM

4. Check the **Enable API Integration** box. Then copy and paste the access token from DeleteMe into the **API Token** field in Okta.

← Back to Applications



DeleteMe

Active View Logs Monitor Imports

[General](#) [Sign On](#) [Provisioning](#) [Import](#) [Assignments](#)

Settings

Integration

DeleteMe: Configuration Guide

Provisioning Certification: Okta Verified

This provisioning integration is partner-built by DeleteMe

Contact partner support: business-support@joindeleteme.com

[Cancel](#)

Enable API integration

Enter your DeleteMe credentials to enable user import and provisioning features.

API Token

[Test API Credentials](#)

[Save](#)

5. Click **Test API Credentials** and verify that the connection is working.



6. Click **Save** to save your configuration in Okta.

Configure Profile Mapping

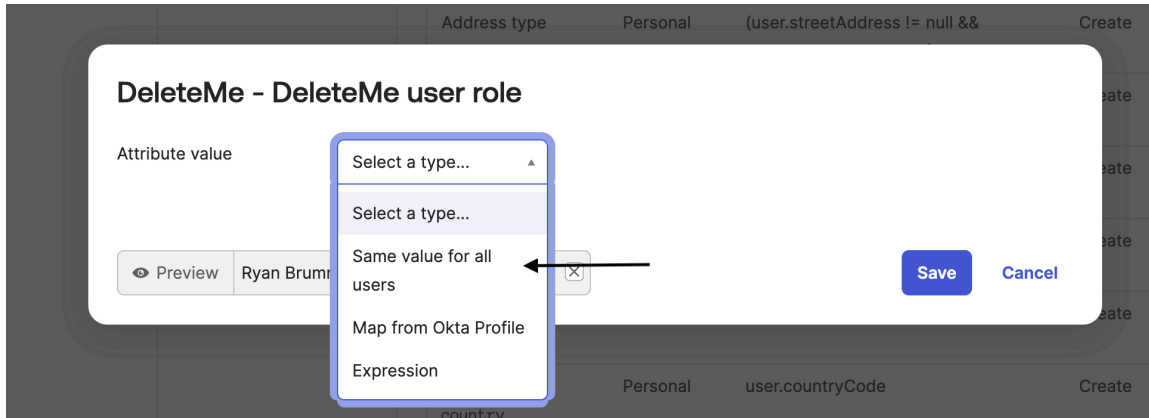
1. You will see a warning indicating that one or more attributes are not mapped

2. Click **To Okta**, on the left menu bar and scroll down to the bottom of the list of mapped attributes

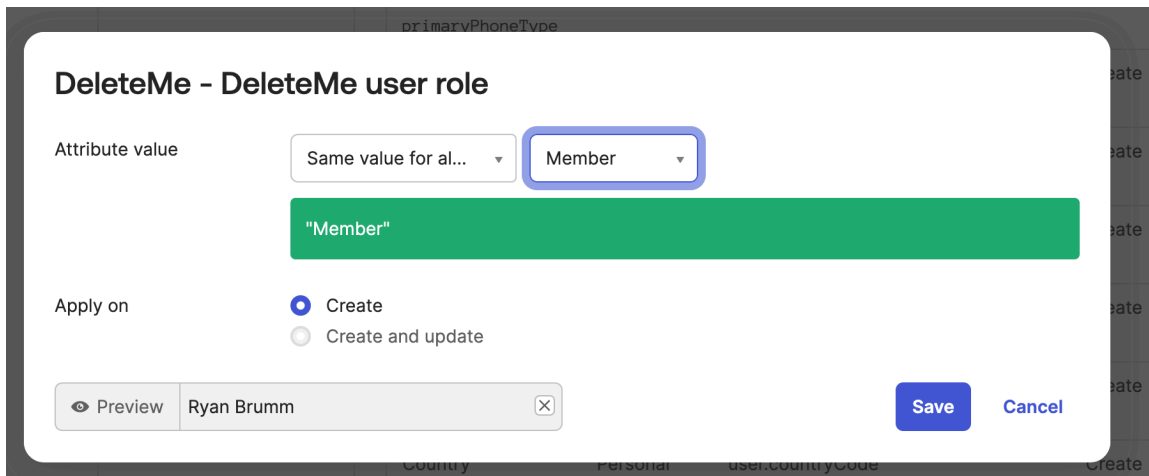
Primary phone type primaryPhoneType	Personal	(user.primaryPhone != null && user.primaryPhone != "") ? 'work' : "	Create		
Address type addressType	Personal	(user.streetAddress != null && user.streetAddress != "") ? 'work' : "	Create		
Street address streetAddress	Personal	user.streetAddress	Create		
Locality locality	Personal	user.city	Create		
Region region	Personal	user.state	Create		
Postal Code postalCode	Personal	user.zipCode	Create		
Country country	Personal	user.countryCode	Create		
DeleteMe user role deleteMeUserRole	Group	Not mapped	Not mapped		
Hide Unmapped Attributes					

You should see the “deleteMeUserRole” with a warning symbol indicating that it is not mapped

3. Click the **edit pencil icon** for the “deleteMeUserRole” attribute
4. In the popup window, choose **Same values for all users** in the drop down.



5. Then a second drop-down menu will appear with two options, choose **Member** and click save



Enable SCIM Features

1. Under the Applications tab, navigate to the DeleteMe application and go to the **Provisioning** tab
2. Under the **Settings** panel on the left side, click **To App** under the Settings panel on the left.
3. Click the **Edit** button at the top right. To fully utilize SCIM (Strongly Recommended), Check the **Enable** box next to **Create Users, Update User Attributes, and Deactivate Users**

TODO - REPLACE WITH UPDATED SCREENSHOT ONCE APP IS APPROVED

The screenshot shows the DeleteMe admin interface. At the top, there is a 'DeleteMe' header with an 'Active' status dropdown, a green checkmark icon, a person icon, and links for 'View Logs' and 'Monitor Imports'. Below this is a navigation bar with tabs for 'General', 'Sign On', 'Provisioning' (which is selected), 'Import', and 'Assignments'. On the left, a sidebar menu contains 'Settings', 'To App' (highlighted with an arrow), 'To Okta', and 'Integration'. The main content area shows a diagram of 'okta' provisioning to the DeleteMe app. Below the diagram, the 'Provisioning to App' section is visible, with a 'Cancel' link. The 'Deactivate Users' section has a toggle set to 'Enable' (checked), with an arrow pointing to it. Below this, there is explanatory text: 'Deactivates a user's DeleteMe account when it is unassigned in Okta or their Okta account is deactivated. Accounts can be reactivated if the app is reassigned to a user in Okta.' At the bottom right, there is a 'Save' button with an arrow pointing to it.

Using the SCIM Integration

Once the integration is configured and all supported SCIM features in Okta are enabled, your SCIM integration with DeleteMe will be ready for use.

Creating Users

Assigning an Okta user to your DeleteMe Okta App will result in the user being invited to DeleteMe if they don't already have a DeleteMe membership with your company.

Updating Users

Once a member is registered, any updates to their User Profile in Okta will be propagated to DeleteMe. For example, if a user's name or email address are updated that change will be reflected in DeleteMe.

Removing Users

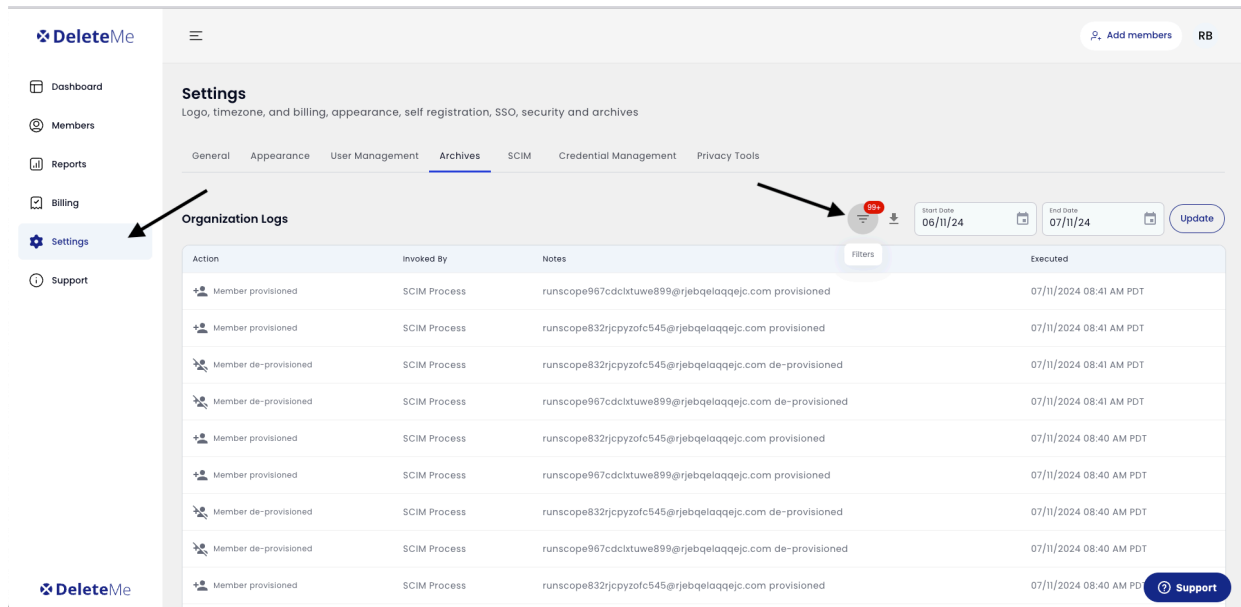
When a member is removed from the DeleteMe Okta App, depending on the current status of a member 1 of two things will happen.

If the member was invited but never registered for service they will be removed from our system and you will continue not to be billed for them.

If the member registers and begins receiving protection, after being removed in Okta they will be set to the **Removed** status and continue to receive their protection until the end of the current billing cycle, after which they will be **Archived** and not renewed. Additionally, they'll be sent email communications on how to convert their current B2B membership into a B2C, if they wish to continue paying for their membership themselves after the end of the billing cycle.

Visibility into SCIM

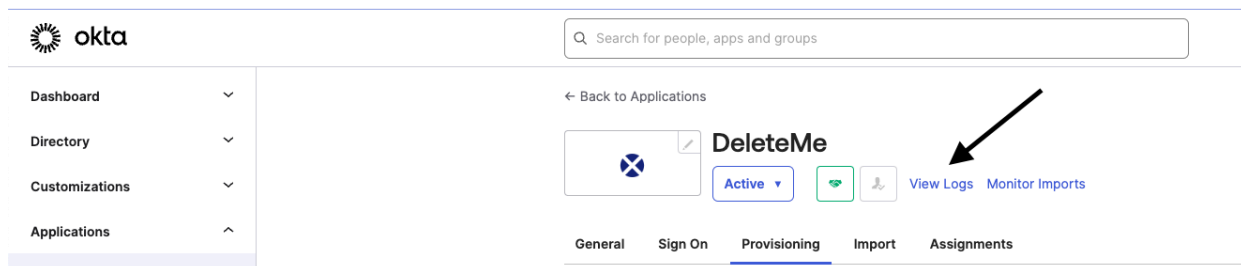
For visibility within DeleteMe into how you're integration is operating, navigate to the **Settings** > **Archives** section and filter **Invoked By:** to be "SCIM Process". This will select all audit logs available for SCIM-related actions, giving visibility to provisioning and de-provisioning processes initiated through the integration.



The screenshot shows the DeleteMe Settings page, specifically the Archives section. The 'Invoked By' filter is set to 'SCIM Process'. The table displays the following data:

Action	Invoked By	Notes	Executed
Member provisioned	SCIM Process	runscope967cdclxtuwe899@rjebqelaqqejc.com provisioned	07/11/2024 08:41 AM PDT
Member provisioned	SCIM Process	runscope832rjcpyzafc545@rjebqelaqqejc.com provisioned	07/11/2024 08:41 AM PDT
Member de-provisioned	SCIM Process	runscope832rjcpyzafc545@rjebqelaqqejc.com de-provisioned	07/11/2024 08:41 AM PDT
Member de-provisioned	SCIM Process	runscope967cdclxtuwe899@rjebqelaqqejc.com de-provisioned	07/11/2024 08:41 AM PDT
Member provisioned	SCIM Process	runscope832rjcpyzafc545@rjebqelaqqejc.com provisioned	07/11/2024 08:40 AM PDT
Member provisioned	SCIM Process	runscope967cdclxtuwe899@rjebqelaqqejc.com provisioned	07/11/2024 08:40 AM PDT
Member de-provisioned	SCIM Process	runscope832rjcpyzafc545@rjebqelaqqejc.com de-provisioned	07/11/2024 08:40 AM PDT
Member de-provisioned	SCIM Process	runscope967cdclxtuwe899@rjebqelaqqejc.com de-provisioned	07/11/2024 08:40 AM PDT
Member provisioned	SCIM Process	runscope832rjcpyzafc545@rjebqelaqqejc.com provisioned	07/11/2024 08:40 AM PDT

For additional visibility, you can view your DeleteMe App's system logs from within Okta to see what actions it initiated to DeleteMe's API.



The screenshot shows the Okta Admin console. The DeleteMe application is listed as 'Active'. The 'View Logs' link is highlighted with an arrow.

Leveraging Okta Groups

Up until this point, all SCIM operations have been described on individual user assignments to the DeleteMe App. However, Okta provides Groups functionality which can be used in conjunction of the DeleteMe Okta application to manage multiple user assignments at once.

Assigning the DeleteMe app to groups of users will allow you to manage access to DeleteMe without having to individually assign users. Adding or removing users to the group will act in the same way as adding or removing the users to the DeleteMe app itself.

Troubleshooting

If you have questions or difficulties with your DeleteMe/Okta SCIM integration, please contact your Customer Success Representative or DeleteMe support via support@joindeleteme.com